

OLIVER JENNI

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Executive with strong business and technical acumen combining in-depth IT and business experience. Expertise spans line management of 200+ people, project portfolio ownership of up to CHF 80m, platform streamlining expertise to create cost savings and architectural / functional improvements. Highly experienced in outsourcing and offshoring initiatives.

Nationality: Swiss
Citizenship: Kappelen / BE (Switzerland)
Languages: German / English (fluent)
French (intermediate)
Military service: Captain (retired since 2015)
Commander HQ Tm Company 11/4



PROFESSIONAL EXPERIENCE

Since 08/2021	Managing Partner / Chairman of the Board of Directors CoinSmart AG, Switzerland / Inari Digital AG, Switzerland <ul style="list-style-type: none">Strategy consulting mandates in Financial Services and IT organizationsLed the strategic taskforce to restore a division's delivery capability and underlying initiatives and defined the target organization and operating model on the business and IT side.Restructured a challenger bank for significant further growth encompassing new organizational structure, product development processes, and corporate valuesProgram Lead (Business and IT) for a large strategic initiative in a large Swiss Bank including definition and transformation to agile governance and project executionDefined the investor search documentation including business case calculation / sensitivity analysesBusiness Development for various IT companies (product and IT services)Provisioning of Digital Investment products (Crypto and Decentralized Finance)
06/2019 to 07/2021	Head Business Technology Services Avaloq Evolution AG, Switzerland <ul style="list-style-type: none">Led the service delivery globally with business centers in Switzerland, Germany, Singapore, UK, India, Philippines, and a total of approximately 200 staff members and external consultantsEnsured client service delivery encompassing Production Support to ensure 99.5 % client platform availability, 24x7 Command Center operations, and 100 % compliance for Security OperationsIdentified business opportunities and defined respective end-to-end offerings in collaboration with relevant subject matter experts, e.g. 2 new development platform offeringsCoordinated service-related pre-sales activities and input for up to 3 different decision boardsEstablished project quality assurance for the successful service transition to RUN operations valid for all 10 new client Bank onboarding initiatives and additional upgrade projectsExpanded the use of Robotics (DevOps) to increase automation and reduce overall cost in Backoffice and IT areas, and deployed robotics technology in 2 additional regions (Asia, Germany)
04/2018 to 06/2019	Head Strategic Change & Transformation (Director) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none">Acted as overall IT platform provider for the output and digital workflow platforms with 30+ applications, developed and maintained by 225 people in Switzerland, Poland, India, and RomaniaDirected the workforce strategy for delivery centers in Switzerland, India, and Poland resulting in 30 % efficiency increase in India (overall reduction ratio of 3 to 2 FTE) and consolidated 4 sitesIdentified workflow system platform consolidation opportunity to eliminate 2 platforms and developed a the service-based costing indicating cost savings opportunities of up to 5 % in payments
01/2016 to 04/2018	Head Client Booking, Output & Collateral Management IT (Director) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none">Directed the Bank's core platforms including cash ledgers, output management and collateral management systems with 180+ internal and external resources in Switzerland, Poland, and IndiaEvaluated the strategic output management platform allowing for yearly cost savings of CHF 7mImplemented best in class outsourcing contract model resulting in CHF 500k yearly kickbacks
03/2013 to 01/2016	Head Regulatory Initiatives & Execution Oversight and COO Products IT (Director) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none">Delivered the regulatory initiatives portfolio (CHF 75m) for Private Banking & Wealth ManagementEstablished a holistic project portfolio execution governance for 260+ projects and 10 project managers to review and support projects in troubleAdministered as COO (until 05/2014) the overall budget of CHF 200m, 1'100 staff members, ensured 100 % regulatory compliance, and served as the contact person for audit

03/2010 to 03/2013	Head Advisory & Wealth Management IT / Investment Reporting IT (Director) Project Services & Rapid Application Development (ad interim) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none"> Strengthened the wealth management platform by delivering more than 30 projects as project provider (20 core applications / budget CHF 40m / 200 people in Switzerland and India) Designed and enforced the global governance and product management for investment reporting including the evaluation of the investment calculation engine for Asia (project CHF 10m) Spearheaded the Lean IT approach as a pilot project boosting project performance by 27 % Headed the Project Services & Rapid Application Development organization with 80 project managers including a team of 20 rapid application developers for niche solutions fulfilling special business requests
10/2005 to 03/2010	Chief of Staff to the CIO (Director) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none"> Aligned technology and business vision with senior IT executive team (4 IT business units, 2 corporate functions, and 4 regions) and accounted for all IT-related communications Implemented CIO-sponsored implementation projects including organizational transformation of the global IT organization with 17'000 staff members, strategy, and IT convergence projects Led the One Bank FX business strategy and IT landscape harmonization project (CHF 4m)
07/2004 to 10/2005	Associate Key Account Manager, in-house consulting (Vice President) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none"> Coordinated the IT consulting book of work (budget of CHF 3.5m) with 15 concurrent teams and managed the organizational transformation of the technology engineering and operations units with 800 staff members
07/2000 to 07/2004	Senior Consultant (Assistant Vice President) CREDIT SUISSE AG, Switzerland <ul style="list-style-type: none"> Deployed IT risk projects including managed security services outsourcing, audit compliance, and firm-wide authentication systems (rollout of smart cards to 30'000 users)
03/1996 to 07/2000	Head technical project leaders (Registered Manager) UBS AG, Switzerland <ul style="list-style-type: none"> Merged and headed IT support units (25 people) and perform post-merger IT project activities
11/1994 to 03/1996	Sales & Order Management RUBAG, Switzerland <ul style="list-style-type: none"> Managed back-office activities (4 regions) and the deployment of a standardized IT PC platform
01/1993 to 11/1994	Swiss Army Military Service Academy <ul style="list-style-type: none"> Graduated military officer school while performing freelance IT mandates (3 projects in 2 industries)
04/1991 to 01/1993	Analyst, Sales & Capacity Planning Schindler Waggon AG, Switzerland <ul style="list-style-type: none"> Defined and prepared long-term (10 years) capacity planning models for the Executive Board

OTHER ACHIEVEMENTS / ACTIVITIES

- Lecturer at the University of Lausanne and Lucerne with focus on strategic sourcing and offshoring / IT Service Management
- Assessed 150+ candidates over 4 years in the Credit Suisse Director Evaluation Committee across regions / divisions
- Set up the "Future Leaders" training for 20 high-potential managers and acted as speaker at Senior VP trainings
- Won the Credit Suisse CIO "Best Solution" Award (winner out of more than 80 nominations) for Asset & Liability Infrastructure Service

EDUCATION

04/2023	Blockchain Technologies MIT – Massachusetts Institute of Technology	07/1996	IT specialist trainings Dettwiler Systems Center / SBV
04/2021	Professional Scrum Master Scrum.org	01/2015	Capital Markets Training MDA Training / Credit Suisse
11/2013	Advanced Executive Program Swiss Finance Institute	11/2009	Growth in Technology Firms University of St. Gallen
10/2006	Swiss IT Training – High Performer Training IMD Lausanne	05/2006	Leadership Trainings (Leadership & Strategy) CS Business School
05/2005	Master of Business Administration Robert Kennedy College	05/2002	Business Administration & Management European Business School
05/2001	Project Leadership RC.SMG / Credit Suisse	10/1998	Project Management Perot Systems / SBV
06/1998	Swiss Specialist Certificate in Organizational Change	12/1997	Certificate in Organization Change SGO